

## **NAL Class Refund Policy**

**Refunds:** Refund requests must be made by phone 630-355-2530 during regular gallery hours or by email <a href="majorage-national-com">naperartleague@aol.com</a>

- \*Class fees are refundable minus a 10% processing fee up until **72 hours before** a scheduled class is to begin.
- \*If the request is received **less than 72 hours** prior to the start of class you will be charged for one class.
- \*If the request is made after the 2<sup>nd</sup> class **NO refund** will be issued.
- \*Medical refunds require a doctor's note and must be submitted within 10 days of missed class.
- \*\* some designated courses require a week notice.
- \*Teacher supply fees are non-refundable and will be deducted from the refund total if applicable.
- \*\* Transfers/Exchanges/Credit toward another class can be made through the NAL desk and every effort will be made to assure you get the best artistic experience we have to offer.

## **Cancellation Policy**

\*If a class is cancelled by the instructor or by NAL for any reason (due to weather, closing, covid restrictions, attendance numbers,...etc.) a make-up class will be scheduled, or a **Full Refund issued.**